



Welcome to Barks n' Rec! We are Mississauga's canine clubhouse, dedicated to providing a safe, clean and engaging environment for your furry family members – and a professional, hassle-free experience for you.

We offer 5000 sq. ft of cage-free, interactive and professionally supervised daytime fun for all our guests. At Barks n' Rec, dogs run free in a spacious indoor playground. You can see all the action live via our webcam link, at www.barksnrec.com. This stimulating, energetic clubhouse can cause some dogs to react differently than they would at home. We therefore assess every dog before enrollment to ensure they will succeed and thrive in our environment. As part of the assessment process, we will conduct a personal interview with both dog and guardian.

Enrolling your dog with Barks n' Rec is a snap. Just follow these easy steps:

1. Carefully review the Daycare Enrollment Requirements to make sure your dog is eligible for Barks n' Rec daycare.
2. Contact your veterinarian to confirm that your dog has received a DHPP vaccination (Distemper/Hepatitis/Parvovirus/Parainfluenza) within the last 12 months, and a Bordatella (canine cough) vaccination within the last 6 months.
3. Bring your completed and signed Enrollment Application and Care Contract forms with you to your dog's scheduled assessment review. A COPY OF VACCINATION RECORDS ARE MANDATORY.
4. Call us to schedule your dog's assessment. Assessments generally take 30 minutes, and will be conducted on Week days between working hours, please avoid noon-2pm. Also we can hold an assessment during a play session, check our events calendar.

If you have any questions about any aspect of the application process, or Barks n' Rec in general, we would be happy to hear from you at 905-629-2622.

We look forward to seeing you... 2 legs or 4!

Daycare Enrollment Requirements

At Barks n' Rec, it is important that every dog can enjoy our safe, social clubhouse. To create a healthy environment for all our guests, every dog must meet the following requirements:

- Age** Puppies can be enrolled no earlier than two weeks after completing their second series of DHPP (Distemper/Hepatitis/Parvovirus/Parainfluenza) vaccinations. These usually occur at 12 weeks old.
- Sex** Dogs aged 7 months or older must be spayed or neutered



Vaccinations

Guardians must provide veterinarian certifications for current DHPP, Bordetella (canine cough) and rabies vaccinations. Puppies typically receive their rabies shot at 16 weeks.

Physical Condition

Guardians will certify that their dog(s) is in good overall health and has not been ill with a communicable condition over the last 30 days.

Flea Prevention

Barks n' Rec is a flea-free zone. Dogs must be on a veterinarian-approved flea prevention program from June to November.

Behavior

Above all, we operate a safe daycare. Guardians must guarantee that their dog has not harmed in any way, or otherwise shown aggression or threatening behavior toward, any person or other dogs, food or toys. While we know dogs get excited, especially in new surroundings, excessive barking/mounting/bullying and marking, will not be tolerated at our daycare.

Enrollment

Prior to enrollment, dogs must complete the **assessment process**, and guardians must submit **this** completed and signed **contract**.

Daycare Assessment Process

The assessment is an opportunity to make sure that your dog is a good fit for Barks n' Rec, and also to see whether spending time in our daycare environment will be an enjoyable experience for your dog.

Guardians are welcome to stay and watch the assessment, in which we will evaluate the dog's temperament and social skills.

One of our staff will then meet your dog in the clubhouse, separate from the other dogs.

Through touch sensitivity and socialization tests, the staff member will personally get to know your dog.

We will then move to the empty playground, where your dog will meet one of our control dogs, carefully chosen for their friendly nature and highly developed socialization skills. During this first interaction, we will observe your dog's body language, posturing, and reaction to the situation. When we are comfortable that the two dogs are interacting safely, we will repeat these steps until there is a group of at least ten dogs socializing safely in the playground.

We recommend that their first day with us occur within 7-10 days of the assessment.



Enrollment Application

PLEASE COMPLETE THIS FORM AND BRING IT WITH YOU TO THE ASSESSMENT REVIEW

Dog's Name: _____

Guardian Information

Name(s):

1. _____ 2.(if applicable) _____

Address: _____

City: _____ Province: _____ Postal Code: _____

Home Phone: _____

Guardian #1 (Primary contact)

Business phone: _____

Cell phone: _____

Guardian #2

Business phone: _____

Cell phone: _____

Primary contact email address: _____

How did you hear about Barks n' Rec? _____

Emergency Contact Information (only used if we cannot reach you first)

Contact name: _____

Daytime number: _____ Evening/weekend number: _____

Is this person authorized to pick up your dog? Yes No

Who else is authorized? _____

Veterinary and Health Information

Name of Clinic/Practice: _____ City/Town: _____

Veterinarian's Name: _____ MUST HAVE CURRENT COPY OF VACCINE RECORDS

Name of Flea Prevention Program: Advantage Revolution Sentinel Other: _____

Date of last:

Bordatella Vaccination: ____/____/____ Next Vaccination Due: ____/____/____

Rabies Vaccination: ____/____/____ Next Vaccination Due: ____/____/____

DHPP Vaccination: ____/____/____ Next Vaccination Due: ____/____/____

Don't forget to bring proof of all of your dog's vaccinations and flea prevention program to the assessment review.



Has your dog had any of the following in the last 90 days?

- Conjunctivitis (eye infection) Blood in urine or stool Diarrhea
- Ear mites Fleas Kennel cough Intestinal parasites Mange
- Vomiting

Does your dog have any of the following?

- Arthritis Seizures Allergies Diabetes Orthopedic conditions (e.g. hip dysplasia)

Other Conditions (e.g. lumps, thyroid, etc): _____

Is your dog on any medication or require daily injections? No Yes for _____

Does your dog have any sensitive areas on his/her body? _____

Does your dog have any dietary restrictions? _____

What brand of food do you feed your dog? _____

How many times a day do you feed your dog? _____ At what times? _____

**Please note: If dogs are to be fed during daycare hours, all food must be provided by the guardian.*

Dog Profile

Breed or Mix: _____

Gender: F M Weight: _____ lbs. / kg Coat Color: _____

Age: _____ Dog's birthday (if known) _____ / _____ / _____

Has your dog been spayed/neutered? No Yes **all dogs must be by 7 months of age**

What are your goals for having your dog at Barks n' Rec? _____

How often do you plan to use Barks n' Rec? (i.e. 3 times a week etc) _____

Did you adopt him/her? Yes No If yes, at what age? _____

Where did you get your dog? Breeder Pet Store Other: _____

Social Behaviour

Is your dog house trained? Yes No Is your dog crate trained? Yes No

Has your dog attended obedience classes? No Yes What level? Puppy Beginner Advanced

Under what circumstances would your dog bark? _____

Does your dog stop barking on a "Quiet" command? Always Sometimes Never

What is the command? _____

Please check all commands your dog respond to:

- Sit Stay Down Come Off Drop It Quiet

How does your dog react when:

Meeting strangers? _____

Greeting new dogs? _____

Meeting puppies? _____

Hearing loud noises? _____

Are there certain things that your dog automatically fears or dislikes? _____



Under what circumstances would your dog growl?

Does your dog share toys or food with other dogs? Always Sometimes Never

Has your dog ever bitten another dog or person? Yes No

If yes, please explain what happened: _____

Please list any additional behavior traits that you feel are important for us to know:

Your Dog's Lifestyle

How many adults are in the dog's home?

Males: _____ Females: _____

How many children are in the home?

Boys: _____ Ages: _____

Girls: _____ Ages: _____

How often is your dog exercised/walked? _____ time(s) per day for _____ minutes each time

Are you currently using a dog walking service? (circle one) Yes/No How often? _____

Does your dog visit an off leash park? Always Sometimes Never

Does your dog play with other dogs? Always Sometimes Never

What does your dog do when you are not at home?

Loose at home Stays in one room In crate Other: _____

Is there anything else you would like us to know about your dog?

Signature of Guardian: _____

Date: _____

OFFICE USE ONLY

Assessment Date/Time: _____ Temperament Test Completed? Y/N

Accepted (circle one)? Yes/No If yes, first day scheduled for: _____

Vaccination Verification: Bordatella DHPP Rabies Flea Program

Notes: _____



Care Contract

I, _____,
("Guardian"), certify that I am sole owner of the dog named in the Enrollment Application ("Dog") and, in consideration of the services provided to me by Barks n' Rec, agree as follows:

1. I confirm that my Dog is in good health, has not been exposed to rabies, parvovirus, or distemper within the 30-day period prior to the date of this agreement, and has not harmed or exhibited aggressive or threatening behavior toward any person or any other dog. I allow Barks n' Rec to contact my veterinarian to confirm my Dog's health and vaccinations, and I hereby authorize my veterinarian to release those records to Barks n' Rec. I must provide valid proof of current DHPP and Bordetella vaccinations before my Dog can be left at Barks n' Rec. I agree to maintain vaccinations and inform Barks n' Rec staff of any changes or updates.
2. Barks n' Rec reserves the right to refuse any dog. Dogs arriving with fleas/and or ticks will not be accepted. Dogs must be on a veterinarian-approved flea prevention program.
3. Barks n' Rec staff will enforce rules of "clubhouse etiquette" to ensure that the clubhouse remains a safe, healthy environment for all guests. In a firm but fair manner, staff will ensure that dogs do not bark, jump and or mount excessively. Fighting and bullying are strictly discouraged. Verbal commands, physical intervention, "time-outs," water bottles and citronella collars are among the techniques Barks n' Rec may employ to control undesirable behavior and calm the dogs. The presence of choke chains, pinch collars and shock equipment on Barks n' Rec property is strictly forbidden. If unwanted behavior persists, Barks n' Rec reserves the right to expel problematic dogs. Dogs will be periodically assessed, and whenever possible the Guardian will be consulted to correct the dog's undesirable behavior. However, should Barks n' Rec feel that a dog poses an imminent threat to visitors, staff and/or other dogs, said dog can be expelled without warning or prior notice to the Guardian.
4. I must report all incidents of aggression to Barks n' Rec before my Dog is left at daycare.
5. My Dog's first day of daycare will occur within 30 days of the completion of the formal assessment by Barks n' Rec. If 30 days has elapsed without the Dog having spent at least one day in daycare at Bark n' Rec, the Dog must be assessed again before admittance.
6. Daycare reservations are required at least 24 hours in advance to ensure Barks n' Rec has an adequate number of staff on hand to care for all dogs.
7. For the safety of all guests, dogs can only be released to the Guardian or those authorized by the Guardian. Those authorized persons will be listed on the Enrolment Application, or authorized in a written statement provided to Barks n' Rec.
8. (i) **I have read the fee schedule and agree to pay all charges.** I understand that prices are subject to change. I further understand that no refunds will be given once payment is received by the daycare.

(ii) I authorize Barks n' Rec to charge its fees to my credit card using the information below:
(iii) **All clients are REQUIRED to provide an active credit card** on file, for any emergencies, and for any failures to meet our contract rules, times and fee structure at BnR. All client information and files are kept private, stored on site and **locked** in our filing cabinets.



VISA MasterCard **Cardholder Name:** _____

Card Number:

Card Verification Digits: **Expiry Date:**
(Last three digits of number on back of card) Month Year

- 9. (i) **Pick up for daycare** is anytime before **6pm**, if not met a charge of **\$15.00/hour** will be applied.
(ii) **Boarding pickup** Mon-Fri between **7a-10a**, Sat & Sun between **7a-9a - late pickup fee is \$38.00**. **Drop off** time for Boarding Mon-Fri between **7a-12p**, Sat & Sun between **7a-9am**.
(iii) Should my Dog not be picked up by the pre-arranged times, I authorize Barks n' Rec to take whatever actions the daycare deems necessary to care for my Dog until I arrive, and I will pay all resulting costs and charges.
- 10. In the event of an emergency involving my Dog, or if the state of my Dog's health requires professional attention, Barks n' Rec, based on its sole discretion and acting reasonably, has the right to administer aid and/or engage the services of any veterinarian on my behalf. I agree to pay all expenses and applicable fees related to any aid given or services engaged. Furthermore, I hereby release Barks n' Rec from responsibility for any damages or injuries whatsoever stemming in any way from such an incident of emergency.
- 11. I agree to pay any and all attorney fees incurred by Barks n' Rec in the collection of any daycare services, training fees, or other charges accrued by the owner of the Dog.
- 12. I will follow the Barks n' Rec rules and regulations provided to me and/or posted from time to time at Barks n' Rec premises.
- 13. This Care Contract applies to the current relationship between Barks n' Rec and me. Each time I bring my Dog to Barks n' Rec, I implicitly affirm the terms of this Contract.
- 14. **No shows** fee is **\$38.00** (for dogs that have booked with us and did not come, with zero cancelation, email phone)
- 15. **Late Cancelation fee** is **\$25.00** (cancelations made after 6pm the day before your scheduled visit.)
- 16. Administration of **Medications** for your dog – a **\$10.00** per day charge will be applied.
- 17. **Last minute booking \$10** fee (if and when we can accommodate late requests)
- 18. **Stat Holiday \$10** fee (including all long weekends, Christmas, New Years & March Break)

I certify that I have read and understand this Care Contract and all terms and conditions contained therein, and that I accept all terms and conditions of this Agreement.

Guardian Signature: _____

Date: _____

Barks n' Rec Representative: _____



Release Form

Preamble

Barks n' Rec agrees to exercise due diligence and reasonable care, and to keep the premises sanitary and properly enclosed. All dogs are handled or cared for by Barks n' Rec staff without liability on the part of Barks n' Rec for loss or damage from disease, fire, theft, escape, injury, death, or harm to persons, other dogs or property by my dog(s), or from other unavoidable causes, due diligence having been exercised.

Declaration

Despite all dogs appearing mentally and physically sound and being treated with the utmost care and foresight, dogs are unpredictable and have the potential of displaying unwanted behaviors without warning. I understand that participation in dog daycare – including transportation to and from Barks n' Rec premises – is not without some risk to guardians, family members, guests, other people, dogs and possessions. These risks can include – but are not limited to – illnesses and injuries to persons or dogs, such as bites, cuts, scrapes and abrasions to pads.

I hereby declare that I am responsible for personal injury, injury or damage to other dogs, or damage to property caused by my dog(s) while under the care and control of Barks n' Rec and its agents, or any time my dog(s) is on Barks n' Rec premises. I agree to assume full and sole responsibility for any and all costs thereof.

Assumption of Risk

I agree to hold harmless and release from liability Barks n' Rec, its shareholders, directors, officers, employees, agents and affiliates from any and all claims or suits which arise in any way out of services provided by Barks n' Rec or affiliates, or as a consequence of my association with Barks n' Rec, including but not limited to lost or misplaced property, any injury, illness, damage or loss to myself or my dog(s), or from any pre-existing health condition of my dog(s), either known or unknown to Barks n' Rec.

Indemnity

The undersigned hereby agrees to indemnify, agrees to hold harmless, and to release from liability, for any claim by any person or company against Barks n' Rec and/or its principals and affiliates, including the legal costs to defend any such claim, whether or not the damages are caused in whole or in part by the negligence, actions or inaction of any of these parties.

Limitation of Liability

Notwithstanding this full and unlimited release, if in the event Barks n' Rec is held liable by legal judgment, arbitration, or any authority for any damage suffered by Guardian(s) or dog(s), the scope of its liability will be limited to the total amount paid to Barks n' Rec by the Guardian under the Contract over the 12-month period preceding the judgment.



Privacy Policy

Barks n' Rec values your privacy. We will never sell, trade, or otherwise disseminate your personal information or any information pertaining to your dog(s) to any third party, unless required by law.

Privacy Waiver

My dog(s) may be videotaped, photographed, and recorded when on Barks n' Rec premises, and Barks n' Rec shall be the exclusive owner of the results and proceeds of such taping, photography and recordings, with the rights of unlimited use throughout the world, and to copyright, use and license in any manner.

Aggression

I certify that my dog(s) has not shown aggression or threatening behavior towards any person, other dogs, toys, or food.

Summary

I grant Barks n' Rec full and complete authority to care for my dog in any situation in the best manner the company sees fit, which could include engaging the services of outside professionals. I agree that I will without question pay for any extra expenses incurred in the reasonable and appropriate care of my dog, as determined by Barks n' Rec, regardless of the situation. I hold Barks n' Rec blameless and free of legal, financial and all other liability for any costs, damages or distress of any nature caused to or by my dog(s) against myself, staff, visitors, other dogs, Barks n' Rec property, or private property. I furthermore agree to compensate Barks n' Rec, outside staff, and/or other Guardians in full for any such damage.

Release from Liability

Signing below indicates your acknowledgement, understanding, and voluntary and unconditional agreement to all of the terms contained within this Release.

Signature: _____

Date: _____

Print Name: _____

*** We have many ways for you to keep up with all the happening things going on at BnR***

** Check us out online at www.barksnrec.com, social media on Facebook and Twitter **

* Sign up for our email newsletter from our website, don't miss an event at BnR *